

SwissSign CA

SwissSign AG

RA Operator Manual



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**Revision**

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1.0	23.03.2022	SwissSign AG	Initial document
1.1	13.06.2022	SwissSign AG	Update screenshots
1.2	06.10.2022	SwissSign AG	Updated points to reflect the current state of the CA

Acronym	Meaning
<b>ACME</b>	Automatic Certificate Management Environment
<b>Administrator</b>	User that has the admin rights on the Admin UI part.
<b>AIA</b>	Authority Information Access
<b>AKI</b>	Authority Key Information
<b>ARL</b>	Authority Revocation List
<b>BC</b>	Basic Constraint
<b>CA</b>	Certification Authority
<b>CAA</b>	Certification Authority Authorization Rule
<b>CAO</b>	User that has admin rights on the Operator UI part.
<b>CDP</b>	CRL Distribution Point
<b>Client</b>	The concept of a client is a logical grouping of the distinct PKIs that can be created for a realm.
<b>CMC</b>	Certificate Management over CMS (Cryptographic Message Syntax)
<b>CNG</b>	Microsoft's CryptoAPI Next Generation
<b>CMP</b>	Certificate Management Protocol
<b>CP</b>	Certificate Policy
<b>CPS</b>	Certificate Practise Statement
<b>CRL</b>	Certificate Revocation List
<b>CSR</b>	Certificate Signing Request. A base64 encoded PKCS#10 (see PKCS#10) including begin and end beacons
<b>CT</b>	Certificate Transparency
<b>DC</b>	Domain Controller
<b>DIT</b>	Directory Information Tree (LDAP)
<b>DSS</b>	Document Signer Service
<b>EKU</b>	Extended key Usage
<b>KU</b>	Key Usage
<b>IIS</b>	Microsoft Internet Information Server
<b>LDAP</b>	Lightweight Directory Access Protocol
<b>MAP</b>	Microsoft Application Policies
<b>MCT</b>	Microsoft Certificate Template
<b>MSCA</b>	Microsoft Certification Authority
<b>NC</b>	Name Constraint
<b>OCSP</b>	Online Certificate Status Protocol
<b>PKCS#10</b>	A certificate request in binary format (see CSR)
<b>PKCS#12</b>	A data structure which usually contains a certificate chain and the corresponding leaf certificate's private key. The file is encrypted with a PIN.
<b>QCv2</b>	Qualified Statement v2
<b>RA Operator</b>	RA Operator Can issue, revoke, recover or renew certificates.
<b>RP</b>	Relying Party (OIDC)
<b>SAN</b>	Subject Alternative Name
<b>SKI</b>	Subject Key Identifier

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## 1 SwissSign CA

SwissSign CA is building upon SwissPKI™ by LibC which is a CA (Certification Authority) software which delivers robust hardware based centralized key management backed up by strong cryptography to protect business processes.

The solution addresses large scale cryptographic key management lifecycle, online hardware-to-hardware key distribution, tamper proof audit as well as usage logs for compliance with standards and covers the complete certificate and key management life cycle.

SwissSign CA is a feature rich, fully integrated Public Key Infrastructure service which helps expand your enterprise security. Our managed PKI Services provide all necessary out-of-the box capabilities and services to increase your digital security in a safe, simple and quick way.

SwissSign CA helps you keep your certificates up-to-date and maintain complete visibility over them.

## 1.1 Standards

SwissSign CA supports issuance and management of publicly trusted and qualified certificates. Its implementation is governed by the following standards and specifications:

- ✓ “Certificate Issuing and Management Components Protection Profile” defines requirements for components that issue, revoke, and manage public key certificates, such as X.509 public key certificates. The requirements are specified in the Common Criteria (CC).
- ✓ ETSI standards for issuing Qualified Certificates meeting requirements of Regulation
- ✓ ETSI standards for issuing Web Site certificates meeting requirements of the CA/Browser Forum documents
- ✓ ETSI Other Trust services including time-stamping and CAs issuing certificates other than qualified certificates
- ✓ CA/Browser Forum Baseline Requirement Guidelines, Extended Validation Guidelines and Network and Certificate System Security Requirements (CT Log, DNS Owner Checks and CAA Checks)
- ✓ Swiss law on electronic signatures and certificates ZertES
- ✓ X.509v3
- ✓ PKIX RFCs

## 2 Introduction

The RA UI is the end user interface for issuing certificates and managing their life cycle.

You access the RA UI in your role as Registration Authority Operator (RA Operator).

An RA Operator role authorizes you to carry out PKI tasks for one or more Clients; where a Client identifies an organization or entity which has an agreement with SwissSign. As an RA Operator you are responsible for accepting requests for digital certificates and authenticating the person, organization or system making the request for a specific certificate product.

The RA Operator role assigned to your user account is coupled to permissions. Your role being assigned to one or more Clients, SwissSign may assign you different permissions on a Client basis. For example, you may grant certificate issuance and revocation permissions for Client A and certificate issuance permission for Client B.

The RA Operator permissions are:

- ✓ Search for certificates and certificate orders and download certificates in various formats such as PEM, DER or PKCS#7
- ✓ Issue certificates
- ✓ Revoke certificates
- ✓ Publish/un-publish certificates (if the option is enabled for a certificate product)
- ✓ Update certificate meta data such as renewal Emails or certificate comments
- ✓ Search for ACME Tokens, their status and associated domain names
- ✓ Pre validate domain names for SSL certificate issuance
- ✓ Manage your API Keys. API Keys are used in conjunction with the REST API for automating your registration processes

As an RA Operator, you have access to certificates issued by all RA Operators assigned to the same Clients as well as certificates issued by automated protocol handlers over protocols such as ACME , CMC or OpenAPI (RESTful RA API).

Issuing or revoking certificates via the RA UI is a manual process whereas protocols mentioned before are entirely automated. Depending on the product and protocol configuration assigned to the Client of the PKI, you will find certificates which have not been issued or revoked by yourself.

SwissSign CA supports several automated and non-automated enrolment protocols. Those protocols are:

Protocol	Description
<b>RA UI</b>	Manual certificate issuance and life cycle management (this document)
<b>RA API</b>	OpenAPI v3 specification for automating and integrating your MPKI with your services.
<b>ACME</b>	RFC8555 ACME HTTPS Service exposed to clients. Any client software compliant to this standard may be used. However, recommended and tested client software is <ul style="list-style-type: none"> <li>- the Certbot ACME Client from Red Hat Enterprise Linux or</li> <li>- ACMESharp for Microsoft platforms</li> </ul>
<b>CMC</b>	Certificate Management over CMS (Cryptographic Message Syntax) according to RFC 5272



### 3 RA UI

As a RA Operator, you are granted access to the following sections of the RA UI:

Section	Description
<b>Dashboard</b>	Overview page displaying <ul style="list-style-type: none"><li>- all certificates expiring in 'd' days</li></ul>
<b>Issuance</b>	A searchable list of certificate products you can issue for selected Client(s)
<b>Orders and Certificates</b>	A searchable list of issued certificates and certificate orders
<b>ACME</b>	A searchable list of requested ACME Tokens, domain names and associated status.  This section is available if you have certificate products associated with a Client which is enabled to issue certificates through the ACME protocol  Note: ACME is only displayed if the protocol is used for certificate issuance.
<b>Domain Validation</b>	A searchable list of pre validated domain names.
<b>Account</b>	Your account information and settings  In addition you find the service account for automated access over the RA API.

#### 3.1 Login with SwissID

The RA Operator uses SwissID to log into the MPKI Service on SwissSign CA.

##### 3.1.1 Onboarding on SwissID

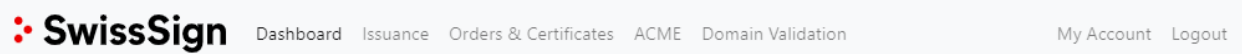
SwissID is a secure login of SwissSign. To onboard onto SwissID simply follow the instructions available under the following link:

<https://www.swissign.com/support/dokumentationen/ra-operator-onboarding>

**IMPORTANT:** Please use as an RA Operator the same email-Adress as an Identifier which you used on the order Form for your MPKI Service as a or the Email-Adress under which you have been contacted by SwissSign as an already existing RA Operator of SwissSign's MPKI Service.

## 3.2 Main Menu

The RA UI gives you access to the different sections of the application through the main menu:



- For accessing the Dashboard see section *3.3 Dashboard*
- For accessing the Certificate Issuance see section *3.4 Issuance*
- For accessing the Orders and Certificates see section *3.5 Orders and Certificates*
- For accessing the ACME Tokens see section *3.6 ACME*
- For accessing the DNS see section *3.7 DNS*
- For accessing the Account see section *3.8 Account*

### 3.3 Dashboard

When logging into the RA UI, you will land on the dashboard page. There, you have access to a list of certificates expiring soon.

#### 3.3.1 Expiring Certificates

The expiring certificates table displays a list of certificates which are about to expire. Use the dropdown menu located at the top of the panel to filter the list of expiring certificates.

Certificates expiring in					
60 days					
Serial# / Subject / Issuer	Start validity	End validity	Pending Revocation	Type	Actions
<span>7780D46252FFFE9303C55DA8D22F8B1A74DC4974</span> <small>           CN=Sample Doc PKCS#10 Renewal Authorization            C=CH,O=libC,OU=SwissPKI,CN=SwissPKI Staging Issuing CA RSA 4096 (HSM)         </small>	19.01.2022	18.02.2022			<a href="#">Edit</a> <a href="#">Download</a> <a href="#">Send</a>
<span>432A5170020DEF31D358F67ED8909C552183DA27</span> <small>           CN=Sample Doc PKCS#10 Renewal Authorization            C=CH,O=libC,OU=SwissPKI,CN=SwissPKI Staging Issuing CA RSA 4096 (HSM)         </small>	19.01.2022	18.02.2022			<a href="#">Edit</a> <a href="#">Download</a> <a href="#">Send</a>
<span>37CD23200483E1D5793152503F778775D8EA61D7</span> <small>           CN=Sample Doc PKCS#10 Issuance Authorization            C=CH,O=libC,OU=SwissPKI,CN=SwissPKI Staging Issuing CA RSA 4096 (HSM)         </small>	19.01.2022	18.02.2022			<a href="#">Edit</a> <a href="#">Download</a> <a href="#">Send</a>
<span>37DE32C4BEF8506ECBF89789294A789E8DABEBB1</span> <small>           CN=Sample Doc PKCS#10 Revocation Authorization            C=CH,O=libC,OU=SwissPKI,CN=SwissPKI Staging Issuing CA RSA 4096 (HSM)         </small>	19.01.2022	18.02.2022	✓		<a href="#">Edit</a> <a href="#">Download</a> <a href="#">Send</a>
<span>6E4EF3ADAB87C4B35ACF6796D2C84638D6A2A9A</span> <small>           CN=Sample Doc PKCS#10 Renewal Authorization            C=CH,O=libC,OU=SwissPKI,CN=SwissPKI Staging Issuing CA RSA 4096 (HSM)         </small>	19.01.2022	29.01.2022			<a href="#">Edit</a> <a href="#">Download</a> <a href="#">Send</a>

Showing 1 to 5 of 5 entries

Previous 1 Next

Column	Description
<b>Serial#</b>	The certificate's serial number
<b>Subject</b>	The certificate's subject DN
<b>Issuer</b>	The issuing CA's subject DN
<b>Type</b>	Indicates if the certificate is of type: <ul style="list-style-type: none"> <li>- External certificate (imported from the current MPKI)</li> <li>-</li> </ul>
<b>Actions</b>	<ol style="list-style-type: none"> <li>1. Edit links to the certificate's detailed page</li> <li>2. Download the certificate in PEM format</li> <li>3. Send a publication request (only available if the certificate has the LDAP publication option enabled. This option is only available for S/MIME certificates)</li> </ol>

### 3.4 Issuance

The issuance menu gives you access to the list of certificate products (policy instances) available for certificate issuance. The “search” and “clients” fields located on top of the table allow you to filter this list.

1	CA	Client	Policy Name	Type	Auth.	Sources
<input type="checkbox"/>	SwissSign RSA SMIME LCP Private ICA 2022 - 1 (Audit Stage 2)	MPKI0000108 - TEST Account Endkunde	Private Personal S/MIME E-Mail ID Silver	General		
<input type="checkbox"/>	SwissSign RSA SMIME LCP Private ICA 2022 - 1 (Audit Stage 2)	MPKI0000108 - TEST Account Endkunde	Private Personal S/MIME E-Mail ID Silver MS-Template	General		
<input type="checkbox"/>	SwissSign RSA SMIME NCP extended Private ICA 2022 - 1 (Audit Stage 2)	MPKI0000108 - TEST Account Endkunde	Private Pro S/MIME E-Mail ID Gold RSA5SA-PSS	General		
<input type="checkbox"/>	SwissSign RSA SMIME NCP extended Private ICA 2022 - 1 (Audit Stage 2)	MPKI0000108 - TEST Account Endkunde	Private Pro S/MIME E-Mail ID Gold with Auth	General		
<input type="checkbox"/>	SwissSign RSA SMIME NCP Private ICA 2022 - 1 (Audit Stage 2)	MPKI0000108 - TEST Account Endkunde	Private Pro S/MIME E-Mail ID Gold	General		
<input type="checkbox"/>	SwissSign RSA SMIME LCP Private ICA 2022 - 1 (Audit Stage 2)	MPKI0000108 - TEST Account Endkunde	Private Pro S/MIME E-Mail ID Gold MS-Template	General		
<input type="checkbox"/>	SwissSign RSA TLS DV Private ICA 2022 - 1 (Audit Stage 2)	MPKI0000108 - TEST Account Endkunde	Private DV SSL Silver Single-Domain	General		
<input type="checkbox"/>	SwissSign RSA TLS DV Private ICA 2022 - 1 (Audit Stage 2)	MPKI0000108 - TEST Account Endkunde	Private DV SSL Silver Wildcard	General		
<input type="checkbox"/>	SwissSign RSA TLS EV Private ICA 2022 - 1 (Audit Stage 2)	MPKI0000108 - TEST Account Endkunde	Private EV SSL Gold Multi-Domain	General		
<input type="checkbox"/>	SwissSign RSA TLS EV Private ICA 2022 - 1 (Audit Stage 2)	MPKI0000108 - TEST Account Endkunde	Private EV SSL Gold Single-Domain	General		
<input type="checkbox"/>	SwissSign RSA TLS OV Private ICA 2022 - 1 (Audit Stage 2)	MPKI0000108 - TEST Account Endkunde	Private OV SSL Gold Multi-Domain	General		
<input type="checkbox"/>	SwissSign RSA TLS OV Private ICA 2022 - 1 (Audit Stage 2)	MPKI0000108 - TEST Account Endkunde	Private OV SSL Gold Single-Domain	General		
<input type="checkbox"/>	SwissSign RSA TLS OV Private ICA 2022 - 1 (Audit Stage 2)	MPKI0000108 - TEST Account Endkunde	Private OV SSL Gold Wildcard	General		

Showing 1 to 13 of 13 entries

Column	Description
<b>CA</b>	The certificate product Issuing CA
<b>Client</b>	The client associated to the certificate product (you may have the permission to manage certificates for multiple clients. Use the client dropdown menu to filter the available clients)
<b>Policy Name</b>	The certificate product name
<b>Type</b>	The certificate product type (always displayed as <i>General</i> for RA Operator issuance)
<b>Auth</b>	Displays a tick if an authorization rule is associated to the policy instance.
<b>Sources</b>	Displays a tick if issuance occurs over a given set of pre-filled data sources (DB and/or LDAP). Pre-defined data sources restrict certificate issuance to the available records found in the data source(s)
<b>Actions</b>	Issue certificate redirects to the certificate’s issuance page.

#### 3.4.1 Certificate Policies

Issuing a certificate is done by completing the policy details on the certificate issuance page. The fields you fill will vary depending on a number of parameters:

- Policy fields which are visible and non-editable are greyed out. Those values are set by SwissSign and you cannot override the content.
- Some policy fields may not be displayed but will be part of the issued certificate
- Policy fields which are visible and editable may be filled or edited by you. Some of the fields may be mandatory or optional. Mandatory fields are marked with an “\*”
- The type of key generation (PKCS#10, PKCS#12).

If the policy requires PKCS#10, you are required to provide a CSR matching the key generation parameters defined in the policy. Note that you can provide a CSR with a key pair size which is larger than the value defined in the policy. The key pair must match the defined algorithm. When copy/pasting a CSR, the values contained in the request are pre-filled in the form for all editable values.

If the policy requires PKCS#12 key generation, SwissSign will generate a key pair for you and notify the certificate recipients for certificate download including the key pair for PKCS#12

- The modules activated in the policy template
- The rules associated to the policy instance

### 3.4.2 Issuing PKCS#10

When issuing for a policy requiring PKCS#10, you must generate a PKCS#10 (CSR) using for example OpenSSL, Microsoft CNG or any generation tool which produces a base64 encoded PKCS#10 request. The format of a PKCS#10 is as follows:

```
-----BEGIN CERTIFICATE REQUEST-----  
MIICqTCCAZECAQAwPzEdMBsGA1UECgwUbGliQyBUZWNobm9sb2dpZXMgU0ExETAP  
[snipped] ... [snipped]  
H+aC3/oJkApfonUK5m7eFzDsrN/cMWFQUQ5xFNDCzGmqBdX4U/Ft+s323otQMTN6  
nl6IHYN7IGxyCIAVg==  
-----END CERTIFICATE REQUEST-----
```

The certificate issuance page displays the text area, as illustrated below, where you paste the generated PKCS#10 request:

## Issue certificate | Sample PKCS#10 Renewal Authorization

[^ Key Generation parameters](#)

Key Gen	Key Type	Signature Algorithm
PKCS10	RSA 2048	sha256

PKCS#10 Request Data (PEM) / Certificate Signing Request (CSR)

Copy/Paste the PKCS#10 request

[Collapse all](#)

[Back](#) [Validate CSR](#)

Once the request is pasted, the UI automatically validates the certificate request. If the validation of the request succeeds, the remaining part of the pre-filled policy is displayed. If the validation of the request fails, a validation error message is displayed.

## Issue certificate | Sample PKCS#10 Renewal Authorization

### Key Generation parameters

<b>Key Gen</b>	<b>Key Type</b>	<b>Signature Algorithm</b>
PKCS10	RSA 2048	sha256

### PKCS#10 Request Data (PEM) / Certificate Signing Request (CSR)

```
-----BEGIN CERTIFICATE REQUEST-----
MIICyzCCAbMCAQAwYUxCzAJBgNVBAYTAkNMQSwCQYDVQQIDAJaSDELMAkGA1UE
BwwCbkkgxGjAYBgNVBAoMEWxpYkMgVGVjaG5vbG9naWZlM2F1dDANEZXYx
MjAwBGNVBAAMKVNhbXBsZSBEb2MgUETDUyMxMjBjMzNlYw5jZSBBdXRob3JpemF0
aw9uMIIIBIjANBgkqhkiG9w0BAQEFAAOCAQ8AMIIBCgKCAQEAs+gHFIZynpVVvHLu
frw3FQYkxgyK8Cb5ezhig6ucpFubIuFONLZNSHAWYFpc29C1NFPED3VM1LARQgh
icuIGLT+31enWpJOD1a6a9ZUCtLSTGjIxbhFw05vh2WNG/hj8KyhFV0zguSbu112/
XQ/XC/0Iu3xE7kMyCByugF+XB1EtQwSi251Kmf/HSecjAQ8ay8EThFm9en0cYjYc
cFozSExZ8riFYy+DUMkRa+1m2/sMSpI3yVIIGjpf3f4ZjLEYSJ73Xsi6kR9ojNXY
MNinHagcACXCVdwhVj1X/03pM9PR6XH3kdHMF1pyUCsBVm7DDzoEjRuhkZqTZV
jCgVxQIDAQABAAAwDQYJKoZIhvcNAQELBQADggEBAE1piuV/b7p1gHPi2n3RM2DP
7SMNBjio2aKaebVmlaLXwD6WkvxSwjDNZsTI2F8YtSaE2xxkZobKMX26obyjEcN
+vIGbil9Q7GsuAmtsHugGkIGHI2tz2XQhtpW8S0MADc1DwiqW+1jBuskZ9elkIv/
8ELDvABgyYLxozjUdHMaYeyQtteeTYwLqgR8CV+XU6cAY/W1N7PyKT2yqkwQmOfmS
2MbntVv13IMcPPd71g86jTrbwcGtnojXLZmjbb9irLcsVWjDSYKpV3dNSjbiIQDu
t5vVZ39Nwt39WjMenHi1slbth4Pzjyng5Bjogt8uZwzPmYE3QdayyhXQFkBRgug=
-----END CERTIFICATE REQUEST-----
```

### Subject Distinguished Name

<b>General Name</b>	<b>Encoding</b>	<b>Value</b>
Common Name	UTF8 String	Sample PKCS#10 Renewal Authorization

\* required

### Certificate validity

<b>Validity</b>	<b>Duration</b>
Days	10

### Additional Registration Information

**Comment**

### Additional renewal emails

[+ Add renewal email](#)

### Renewal email 1

jane.doe@libc.ch

[Collapse all](#)

[Back](#) [Issue certificate](#)

The holder of the email address for the certificate receives a confirmation mail to his address. Upon confirmation he receives a specific download link where he can enter his PIN/password:

### 3.4.3 Issuing PKCS#12

To issue certificate with server-side key generation (PKCS#12), you simply fill in all mandatory editable policy fields values on issuance page.

Note: When the key generation is PKCS#12 with PIN, the end user must provide the PKCS#12 protection PIN before key generation. This implies that the PKCS#12 private key cannot be escrowed and therefore not available for download to other recipients for recovery. An email with a link to set the PKCS#12 PIN is sent to the recipient (email in the SAN RFC822 extension of the certificate) for providing the information before issuing the certificate and associated key pair. Additionally, the PKCS#12 data is deleted after 3 months from the PKI database.

## Self Service

### Provide a pin for your PKCS#12 keypair.

Define private key password\*

The private key new password

Confirm private key password\*

Set pin



### 3.4.4 Additional Registration Information

The additional registration information collects meta data about the certificate order. You can provide contextual information in the 'comment' text area. This information is added to the certificate order and can be consulted at a later time by other RA Operators. Comments for a certificate order can also be added at a later time.

#### Comment text area

This is always active and allows you to attach comments to your certificate. These comments are then displayed when users go to the certificate's details page.

^ Additional Registration Information

Comment

[Collapse all](#)

Back

Issue certificate

### 3.4.5 Additional renewal emails

This is displayed when a renewal rule is assigned to the policy instance. Email addresses in this list receive renewal notifications. It is possible that your issued certificate does not contain any email address in the Subject Alternative Name (RFC822). Use the 'Additional renewal email' fields to include recipients you want to inform about certificate renewal. RA Operators receive renewal notifications, if requested.

^ Additional Registration Information

Comment

Additional renewal emails

[+ Add renewal email](#)

Renewal email 1

jane.doe@libc.ch



[Collapse all](#)

Back

Issue certificate

### 3.4.6 Certificate Publication

Only for S/MIME certificates: When LDAP publication of the certificate is enabled on the certificate policy, you have the option to enable or disable the publication of the issued certificate in the LDAP. The information for accessing the LDAP is provided by SwissSign.

When enabled, the issued certificate is published to the LDAP and removed from the LDAP when revoked.

#### ^ Certificate Publication

Publish certificate

---

### 3.5 Orders and Certificates

Every certificate issuance request creates a certificate order. The certificate order is identified by a unique Id in the form a UUID prefixed with 'ord-'.

Example: ord-4068d5fe-feab-4c15-a1f2-a0cdd9268320

The certificate issuance process sets the certificate order into different status depending on the processing stage.

Certificate Order Status	Description	Has certificate
<b>NEW</b>	A new certificate order is created and the certificate policy is validated (statically and runtime). The issuance process starts.	no
<b>PENDING_CSR_RENEWAL</b>	The certificate order is an automatic certificate renewal for which a rule is defined. The recipient of the renewed certificate must provide a CSR such that the processing can continue. The processing job is paused and put into WAIT state.	no
<b>KEY_VALIDATION</b>	Key pair is validated, optionally generated if the certificate policy is of type PKCS#12	no
<b>GENERATE_TBS</b>	TBS structure generation based on the certificate's policy. This structure is immutable except for the CT extension.	no
<b>PRE_VALIDATION</b>	Starts multiple child jobs to validate once more the static content and the runtime values, effectuates a CAA check if required, proceeds with DNS Owner check and/or end user email validation if required and TBS pre-linting	no
<b>PRE_ISSUE</b>	Executes the pre cert CT log entry if required	no
<b>ISSUE</b>	Issue the certificate. Remove the poison pill from the CT log structure if required and signs the TBS structure to produce the final certificate	yes
<b>POST_VALIDATION</b>	Execute post linting if required and CT log publication when enabled	yes
<b>FINALIZE_ISSUANCE</b>	Clean up the order processing and send out notifications if required. Send a certificate publication request if option is enabled.	yes
<b>ISSUED</b>	Order processing is done, set the certificate order to ISSUED state.	yes
<b>REVOKED</b>	Certificate order is revoked	yes
<b>FAILED</b>	Order processing failed. If a certificate is issued and the processing fails after the ISSUE stage, then it is revoked	-
<b>UNKNOWN</b>	Undefined state, the order is lost and is cleaned up by the scheduler optionally revoking the certificate if present and valid.	-

The orders and certificates page list all certificates and orders associated to your clients. The search section at the top of the page allows you to filter the list.

**SwissSign** Dashboard Issuance Orders & Certificates ACME Domain Validation
My Account Logout

**Order UUID**

**Serial number**

**Status**

**Client**

**CA**

**Attribute or value**

**Date range**

Show/Hide columns
Clear
Search

ID	Status	Client	CA	Subject CN	Policy	Start validity	End validity	Actions
<div style="display: flex; gap: 5px;"> <span style="font-size: 8px; color: red;">ord</span> ord-60165e57-7846-441b-ba8f-5861dba31683           <div style="font-size: 8px; color: green;">ser</div> 3BA20517FB253483F46FAE9F6725B701E8CA6149         </div>	ISSUED	MPKI0000043 - Erdgas Ostschweiz AG	SwissSign RSA TLS DV ICA 2022 - 1 - STAG	*.swissigntest.ch	SwissSign DV SSL Silver Wildcard	26.04.2022	26.04.2023	<div style="display: flex; gap: 5px; font-size: 12px;"> <span>i</span> <span>🔄</span> <span>🗑️</span> <span>📄</span> <span>🔗</span> </div>
<div style="display: flex; gap: 5px;"> <span style="font-size: 8px; color: red;">ord</span> ord-2e8f66072-a08a-4186-913b-b2560f7ab6c2           <div style="font-size: 8px; color: green;">ser</div> 6746A06FF389D6761105F5330B44624F885CEBED         </div>	ISSUED	MPKI0000043 - Erdgas Ostschweiz AG	SwissSign RSA SMIME NCP ICA 2022 - 1 STAG	Toni Testmann	SwissSign Pro S/MIME E-Mail ID Gold with Auth	22.04.2022	22.04.2023	<div style="display: flex; gap: 5px; font-size: 12px;"> <span>i</span> <span>🔄</span> <span>🗑️</span> <span>📄</span> <span>🔗</span> </div>
<div style="display: flex; gap: 5px;"> <span style="font-size: 8px; color: red;">ord</span> ord-4f7666d7-0018-4167-8791-f31a45c3c07b           <div style="font-size: 8px; color: green;">ser</div> 1283891ACE28193D24797CC763A66CC840F04947         </div>	ISSUED	MPKI0000043 - Erdgas Ostschweiz AG	SwissSign RSA SMIME NCP extended ICA 2022 - 1 - STAG	www.swissigntest.ch	SwissSign Pro S/MIME E-Mail ID Gold RSASSA-PSS	22.04.2022	22.04.2025	<div style="display: flex; gap: 5px; font-size: 12px;"> <span>i</span> <span>🔄</span> <span>🗑️</span> <span>📄</span> <span>🔗</span> </div>
<div style="display: flex; gap: 5px;"> <span style="font-size: 8px; color: red;">ord</span> ord-43480a2a-55a5-4847-9cc9-d3c8eea349be           <div style="font-size: 8px; color: green;">ser</div> 15FA5D8BA3F9EC77C6F4D8A8408B13B1C542C6931         </div>	ISSUED	MPKI0000043 - Erdgas Ostschweiz AG	SwissSign RSA TLS DV ICA 2022 - 1 - STAG	www.swissigntest.ch	SwissSign DV SSL Silver Multi-Domain	22.04.2022	22.04.2023	<div style="display: flex; gap: 5px; font-size: 12px;"> <span>i</span> <span>🔄</span> <span>🗑️</span> <span>📄</span> <span>🔗</span> </div>

Showing 1 to 4 of 4 entries

Previous
1
Next

Column	Description
<b>ID</b>	Contains certificate's order UUID and serial number.
<b>Status</b>	Contains the certificate's status.
<b>Client</b>	Contains the client used to issue this certificate.
<b>CA</b>	Contains the certification authority used to issue this certificate.
<b>Subject CN</b>	Contains the certificate's subject common name.
<b>Policy</b>	Contains the policy instance (certificate product) used to issue this certificate.
<b>Start Validity</b>	Contains the certificate's start validity date.
<b>End Validity</b>	Contains the certificate's end validity date.
	Redirects you to the certificate order's page. Displays the list of tasks executed for the certificate order.
	This button allows you to send a certificate revocation request.
	This button allows you to send a certificate publication request. The option is present when publication is enabled for the certificate.
	Download the certificate in PEM format.
	Redirects to the certificate details page.

### **3.5.1 Certificate Order Details**

The certificate order details page is divided in two sections:

1. Issued certificate
2. Associated order processing tasks and their respective status

#### **3.5.1.1 Issued Certificate**

This section contains the certificate associated to the order. The order must be status ISSUED.

## ISSUED Certificate Order

### Certificates

#### Certificate information

[Download Certificate \(PEM\)](#)
[Download Certificate \(DER\)](#)
[Download Certificate Chain \(PKCS#7\)](#)

Order Id	ord-2e8f6072-a80a-4186-913b-b2560f7ab6c2
Order type	Regular
Product name	SwissSign Pro S/MIME E-Mail ID Gold with Auth
Issued by	Adrian Müller ( )
Protocol	rao
SHA1 fingerprint	400b7c30ce321c08e0ecc0d5e6230fbe577626b9
SHA256 fingerprint	b23feef75b79808e0cca6a21f4963ef7f26dc32c3f8f636fcc86f4b87346cb1
Certificate serial number	6746A06FF389D6761105F5330B44624F885CEBED
Subject	C=CH,ST=ZH,O=SwissSign,CN=Toni Testmann
Issuer	C=CH,O=SwissSign AG,CN=SwissSign RSA SMIME NCP ICA 2022 - 1 - STAG
Validity	22.04.2022 16:46 - 22.04.2023 16:46

#### Certificate extensions

##### Key usages

[Digital Signature](#)
[Data Encipherment](#)
[Key Encipherment](#)

##### Extended key usages

[Client Authentication](#)
[Email Protection](#)

SwissSign AG - Manuals [🔗](#)

## ISSUED Certificate Order

### Certificates

#### Certificate information

[Download Certificate \(PEM\)](#)
[Download Certificate \(DER\)](#)
[Download Certificate \(PKCS#7\)](#)

Order Id	ord-b3759e70-038f-4811-aafe-483419fd1630
Order type	Regular
Product name	Sample PKCS#10 Renewal Authorization
Issued by	Jane Doe (jane.doe)
Protocol	rao
SHA1 fingerprint	bd2a05ee2776573c3788aa8a1c60c536a8db6e8b
SHA256 fingerprint	24b6c5da00bb9401cbeb47ec0a1aaa11107979b6cb746448c381d261545c1df0
Certificate serial number	6E4EF3ADAB87C4B35ACF6796D2C84638D6A2A9A
Subject	CN=Sample Doc PKCS#10 Renewal Authorization
Issuer	C=CH,O=libC,OJ=SwissPKI,CN=SwissPKI Staging Issuing CA RSA 4096 (HSM)
Validity	19.01.2022 14:01 - 29.01.2022 14:01

#### Certificate extensions

##### Key usages

### 3.5.1.2 Certificate Order Processing Tasks



The jobs (order processing tasks) section lists the jobs executed for this order with their respective state. The data of each job can be accessed individually by clicking on the button located in the action column of the table.

<b>Job Status</b>	<b>Description</b>
<b>WAITING</b>	job created but not scheduled, e.g. parent job waiting for children jobs to finish
<b>PENDING</b>	job created and sent to the queue
<b>PROCESSING</b>	job being processed by the queue
<b>SUCCESS</b>	job successfully processed
<b>FAILED</b>	job failed
<b>SCHEDULE_REQUEST</b>	job created and not yet sent to the queue
<b>SCHEDULE_RESPONSE</b>	job processed and response not yet sent to the queue
<b>RETRY</b>	job processed and marked for retry

The list of jobs and respective status executed during the order processing

#### Jobs

Status	Type	Scheduled on	Response	Actions
SUCCESS	Submit certificate order	2022-01-08T10:50:58.054271Z		<a href="#">🔗</a>
SUCCESS	Certificate key validation	2022-01-08T10:50:58.895123Z		<a href="#">🔗</a>
SUCCESS	Authorization	2022-01-08T10:51:00.893599Z	Authorization on issuance has been accepted	<a href="#">🔗</a>
SUCCESS	Generate TBS certificate	2022-01-08T10:51:31.161573Z		<a href="#">🔗</a>
SUCCESS	Policy validation	2022-01-08T10:51:31.874557Z		<a href="#">🔗</a>
SUCCESS	Certificate pre validation	2022-01-08T10:51:31.874530Z		<a href="#">🔗</a>
SUCCESS	Pre issue certificate	2022-01-08T10:51:32.669226Z		<a href="#">🔗</a>
SUCCESS	Issue certificate	2022-01-08T10:51:33.192470Z		<a href="#">🔗</a>
SUCCESS	Post issue certificate	2022-01-08T10:51:34.121903Z		<a href="#">🔗</a>
SUCCESS	Notify Issued Certificate	2022-01-08T10:51:34.643580Z		<a href="#">🔗</a>
SUCCESS	Notify P12 Retrieval Ticket	2022-01-08T10:51:34.643587Z		<a href="#">🔗</a>
SUCCESS	Post publish certificate	2022-01-08T10:51:34.643594Z		<a href="#">🔗</a>
SUCCESS	Finalize issue certificate	2022-01-08T10:51:34.643567Z		<a href="#">🔗</a>

If the order processing sends email notification to recipients, the list of sent notification is displayed below the jobs. As an RA Operator, you have the option to resend the notification if the SMTP server or SMTP relay did not deliver the email to the recipient.

#### Emails

Status	Type	Created on	Actions
SENT	RENEWAL_EMAIL_ENDUSER	25.01.2022 16:36	<a href="#">🔗</a>
SENT	RENEWAL_EMAIL_CAO	25.01.2022 16:36	<a href="#">🔗</a>
SENT	RENEWAL_EMAIL_CAO	25.01.2022 16:36	<a href="#">🔗</a>
SENT	ENDUSER_SELFSERVICE_TICKET_EMAIL	25.01.2022 16:36	<a href="#">🔗</a>



### 3.5.2 Revoke Certificate

You revoke a certificate clicking on the revoke button located in the actions column of the orders and certificates table. After you click the button, a popup dialog will ask you to confirm the action. By default, the reason of revocation will be set to “Unspecified”. More information to all different revocation reasons can be found in our [Subscriber Agreement](#) in Annex A.

Are you sure, you want to revoke the certificate with serial no.  
205C8D49A17C6EA97D71C34F3903945025050D77?

**Reason for revocation**

Cancel

Revoke

Confirm the certificate revocation by clicking on the yes button. Note that the revocation action sends a request to the CA and may trigger an authorization if a rule is defined for the selected certificate. Once revoked, the revocation action button is unavailable.

### 3.5.3 Publish Certificate

Publishing a certificate is done by clicking on the publish button located in the action column of the orders and certificates table. Once you clicked the button, a popup dialog will ask you to confirm the certificate publication.

Note that the publication action is available when the publication to LDAP is enabled for the selected certificate and permission is granted.

The screenshot shows the SwissSign dashboard with a confirmation dialog box overlaid on top. The dialog asks: "Are you sure, you want to publish the certificate with serial no. 6746A06FF389D6761105F5330844624F885CEBED?". Below the dialog, a table lists several certificates with columns for ID, Status, Client, CA, Subject CN, Policy, Start validity, End validity, and Actions.

ID	Status	Client	CA	Subject CN	Policy	Start validity	End validity	Actions
ord-68165e57-7846-441b-ba8f-5861dba31683 ser-3BA28517FB253483F46FAE9F6725B701E8CA6149	ISSUED	MPKI0000043 - Erdgas Ostschweiz AG	SwissSign RSA TLS DV ICA 2022 - 1 - STAG	*.swissigntest.ch	SwissSign DV SSL Silver Wildcard	26.04.2022	26.04.2023	[i] [🔄] [🗑️] [📄]
ord-2e8f6872-a88a-4186-913b-b256f7ab6c2 ser-6746A06FF389D6761105F5330844624F885CEBED	ISSUED	MPKI0000043 - Erdgas Ostschweiz AG	SwissSign RSA SMIME NCP ICA 2022 - 1 STAG	Toni Testmann	SwissSign Pro S/MIME E-Mail ID Gold with Auth	22.04.2022	22.04.2023	[i] [🔄] [🗑️] [📄]
ord-4f7666d7-8018-4167-8791-f31a45c3c87b ser-1283891ACE28193D24797C763A66CC840F04947	ISSUED	MPKI0000043 - Erdgas Ostschweiz AG	SwissSign RSA SMIME NCP extended ICA 2022 - 1 - STAG	www.swissigntest.ch	SwissSign Pro S/MIME E-Mail ID Gold RSASSA-PSS	22.04.2022	22.04.2025	[i] [🔄] [🗑️] [📄]
ord-43480a2a-55a5-4847-9cc9-d3c8eea349be ser-15FA5D8BA3F9EC77C6F4DA84B0B13B1C542C6931	ISSUED	MPKI0000043 - Erdgas Ostschweiz AG	SwissSign RSA TLS DV ICA 2022 - 1 - STAG	www.swissigntest.ch	SwissSign DV SSL Silver Multi-Domain	22.04.2022	22.04.2023	[i] [🔄] [🗑️] [📄]

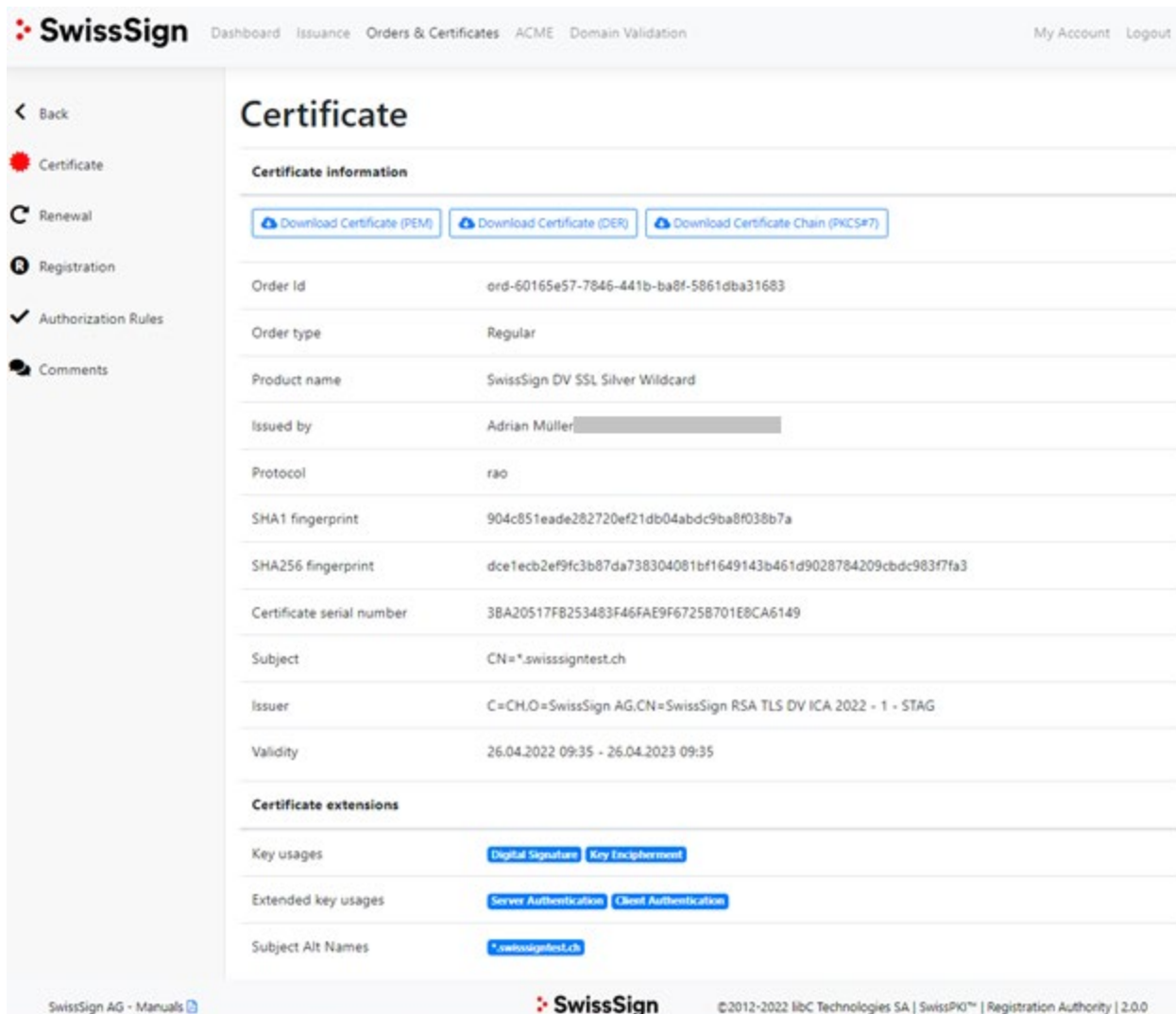
### 3.5.4 Certificate Information

By clicking on the edit button located in the action column of the orders and certificates table, you are redirected to the certificate details page. From the left menu, you access certificate information related to:

- Certificate details with download options
- Certificate renewal information
- Certificate registration documents
- Certificate key reminder recipients
- Certificate authorization rules
- Certificate comments

#### 3.5.4.1 Certificate Details

The certificate details view allows you to download the certificates in its various format (PEM, DER and PKCS#7). General certificate information related to the certificate order and certificate fingerprints are also displayed.



The screenshot shows the 'Certificate' details page in the SwissSign user interface. The page is titled 'Certificate' and includes a navigation sidebar on the left with options like 'Back', 'Certificate', 'Renewal', 'Registration', 'Authorization Rules', and 'Comments'. The main content area is divided into two sections: 'Certificate information' and 'Certificate extensions'.

**Certificate information**

Download Certificate (PEM) | Download Certificate (DER) | Download Certificate Chain (PKCS#7)

Order Id	ord-60165e57-7846-441b-ba8f-5861dba31683
Order type	Regular
Product name	SwissSign DV SSL Silver Wildcard
Issued by	Adrian Müller
Protocol	rao
SHA1 fingerprint	904c851eade282720ef21db04abdc9ba8f038b7a
SHA256 fingerprint	dce1ecb2ef9fc3b87da738304081bf1649143b461d9028784209cbdc983f7fa3
Certificate serial number	3BA20517FB253483F46FAE9F6725B701E8CA6149
Subject	CN=*.swissigntest.ch
Issuer	C=CH,O=SwissSign AG,CN=SwissSign RSA TLS DV ICA 2022 - 1 - STAG
Validity	26.04.2022 09:35 - 26.04.2023 09:35

**Certificate extensions**

Key usages	Digital Signature   Key Encipherment
Extended key usages	Server Authentication   Client Authentication
Subject Alt Names	*.swissigntest.ch

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### 3.5.4.2 Certificate Renewal

If an automatic certificate renewal rule is defined for the selected certificate you will find information with respect to:

1. **Renewal information**  
Information about the certificate's order identifier, renewal status and optional renewal date
2. **Renewal Rule Information**  
Information about the details of the renewal rule associated to the certificate:
  - renewal rule name
  - automatic/manual renewal
  - number of allowed renewals
  - number of days the renewal is executed before expiration of the certificate
  - if a revocation occurs after the certificate is successfully renewed
3. **List of preceding certificates (renewed)**  
You can navigate between previous/next certificate orders using the previous/next buttons or jump to the previous certificates by clicking on the certificate's serial number
4. **List of additional renewal emails**  
The additional list of renewal emails addresses to which renewal notifications are sent. These are useful for certificates without SAN RFC822 that still require notifications to be sent to other recipients.

## Renewal | 'Auto Renewal P12'

[< Previous](#)[Next >](#)

### Renewal information

Order Id	ord-5ebe85de-79d6-48f9-8844-380343e11f94
Renewal status	ALREADY_RENEWED
Renewed on	2022-01-26 10:22:04 UTC

### Renewal rule information

Renewal rule	Automatic renewal reuse key
Automatic renewal	true
Number of possible renewals	4
Renewal	Renew '9' days before certificate expiration
Re-key on renewal	false
Revocation	Revoke previous certificate immediately upon renewal

### Renewed certificates

CN=Auto Renewal P12	5134949A980996639D846DF97DDEDAB7A541B78	2022-01-26 10:18:01 UTC	2022-02-05 10:18:01 UTC	26.01.2022 11:20
CN=Auto Renewal P12	6AF16963E05089645A5CF1A53761880DD08DC14B	2022-01-26 10:16:01 UTC	2022-02-05 10:16:01 UTC	26.01.2022 11:18
CN=Auto Renewal P12	069ACC72Df40B16730F46DCBAEFFF830B56fCC44	2022-01-26 10:15:24 UTC	2022-02-05 10:15:24 UTC	26.01.2022 11:16

[+ Add email](#)

### Additional renewal emails

**Actions**

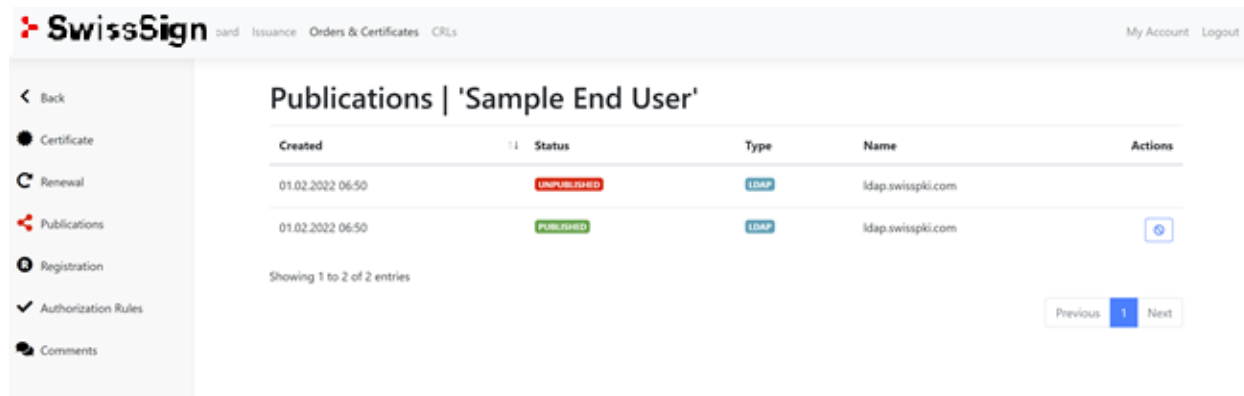
Showing 1 to 1 of 1 entries

[Previous](#) **1** [Next](#)


### 3.5.4.3 Certificate Publication

If the certificate is associated with one or several publishers, information about certificate publications can be found on this page. Every publication event concerning the certificate will be listed here and the option to un-publish will be available as well.

After clicking the edit button for a certificate, you wish to inspect you have the possibility to see the publication status and unpublish the certificate if required.



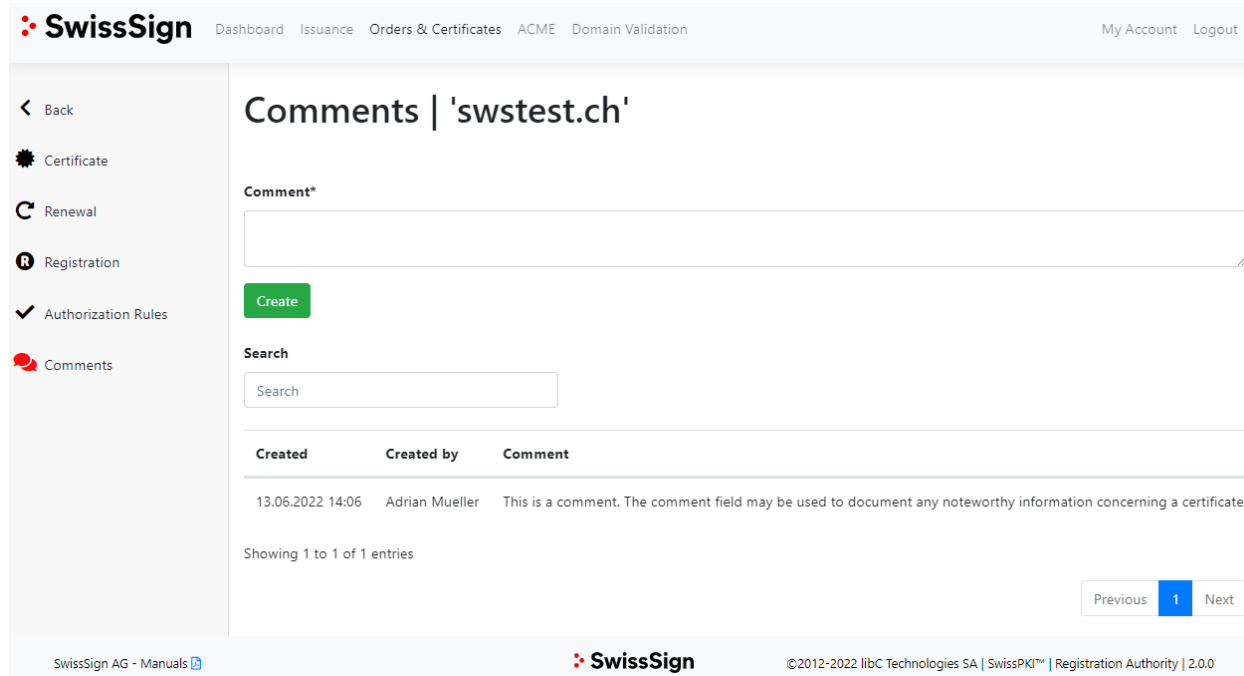
The screenshot shows the 'Publications' page for a certificate. The page title is 'Publications | 'Sample End User''. It features a table with the following columns: Created, Status, Type, Name, and Actions. There are two entries in the table:

Created	Status	Type	Name	Actions
01.02.2022 06:50	UNPUBLISHED	LDAP	ldap.swisspki.com	
01.02.2022 06:50	PUBLISHED	LDAP	ldap.swisspki.com	

Below the table, it says 'Showing 1 to 2 of 2 entries'. At the bottom right, there are navigation buttons: 'Previous', '1', and 'Next'.

### 3.5.4.4 Comments

The certificate details' comments tab displays the list of all comments made on this certificate. You can add a new comment by using the text area located at the top of the page and clicking on the create button.



The screenshot shows the 'Comments' page for a certificate. The page title is 'Comments | 'swstest.ch''. It features a form to add a new comment with a text area and a 'Create' button. Below the form is a search bar. At the bottom, there is a table with the following columns: Created, Created by, and Comment. There is one entry in the table:

Created	Created by	Comment
13.06.2022 14:06	Adrian Mueller	This is a comment. The comment field may be used to document any noteworthy information concerning a certificate.

Below the table, it says 'Showing 1 to 1 of 1 entries'. At the bottom right, there are navigation buttons: 'Previous', '1', and 'Next'.

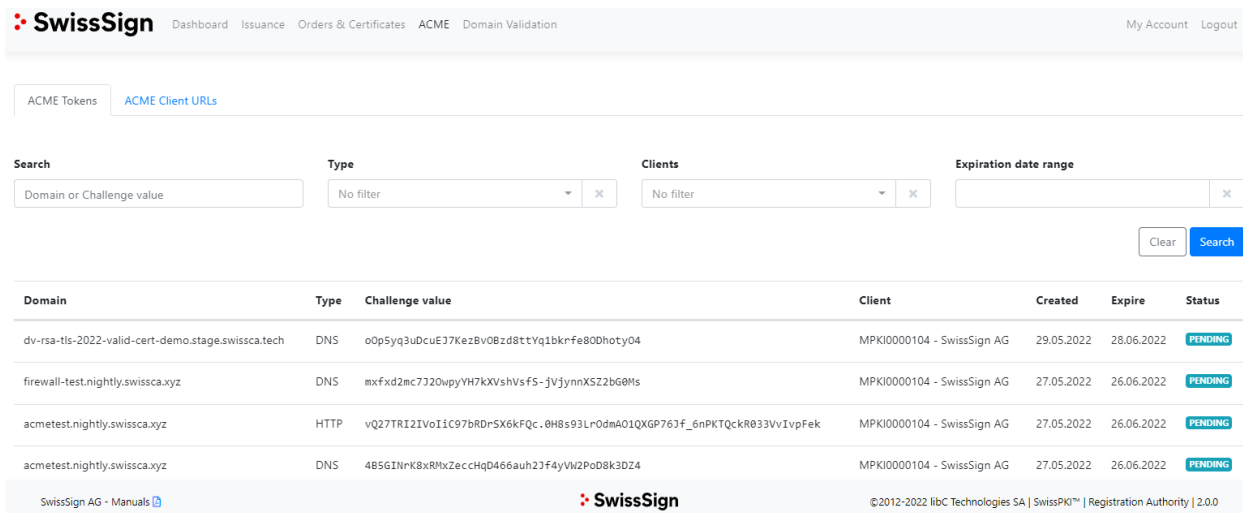
### 3.6 ACME

As an RA Operator you have the option to issue certificates through the ACME protocol (typically used for automatic \*nix server enrolment) and you are allowed to access the ACME section.

The section provides you with information about the enrolled domain names, the protocol used for enrollment (dns-01 or http-01), the validity of the ACME challenge tokens and the Client requesting the enrollment.

Please note: The issuance of SSL/TLS *wildcard* certificates (issued to FQDNs with a leading asterisk, e.g. \*.example.com) is NOT possible with the ACME protocol enabled. Regulatory requirements forbid the ACME protocol for wildcard certificates.

- When relying on ACME any client software compliant to this standard may be used. However, recommended and tested open source client application is the Certbot client (ACME Client from Red Hat Enterprise Linux) and
- For Microsoft Internet Information Server (IIS) you may also use the ACMESharp client.



SwissSign Dashboard Issuance Orders & Certificates ACME Domain Validation My Account Logout

ACME Tokens ACME Client URLs

Search: Domain or Challenge value

Type: No filter

Clients: No filter

Expiration date range:

Domain	Type	Challenge value	Client	Created	Expire	Status
dv-rsa-tls-2022-valid-cert-demo.stage.swissca.tech	DNS	o0p5yq3uDcuEJ7KezBv0Bzd8ttYq1bkr-fe80Dhoty04	MPKI0000104 - SwissSign AG	29.05.2022	28.06.2022	PENDING
firewall-test.nightly.swissca.xyz	DNS	mxfxd2mc7J20wpyYH7kXVshVsf5-fjVjynnXSZ2bG0ts	MPKI0000104 - SwissSign AG	27.05.2022	26.06.2022	PENDING
acmetest.nightly.swissca.xyz	HTTP	vQ27TRI2IVoIiC97bRDrsX6kFQc.0H8s93LrOdmA01QXGP76Jf_6nPKTQcK8033VvIvpFek	MPKI0000104 - SwissSign AG	27.05.2022	26.06.2022	PENDING
acmetest.nightly.swissca.xyz	DNS	4856INrK8xR0hxZeccHqD466auh2JF4yVh2PoD8k3D24	MPKI0000104 - SwissSign AG	27.05.2022	26.06.2022	PENDING

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Note that certificates issued through ACME protocol are searchable in the 'Orders and Certificates'.

## 3.7 Domain validation

### 3.7.1 DNS pre validation

For policy templates that have a “DNS owner rule”, domain names must be validated during issuance of the certificate. To make it easier for the client, he has the option to pre-validate a domain (usually the client validates his base(?) domain) so that he is able to issue certificates for that domain + subdomains without the need to validate every certificate request individually

SwissSign Dashboard Issuance Orders & Certificates ACME Domain Validation My Account Logout

## Domain Validation

[Pending Certificate order validations](#) **Pre validated domains**

In this section you can pre validate your domains so that you dont have to validate them again during the issuance process. [Add](#)

**Domain**

**Client**  ✕

Only non-public trust domains  Only successfully validated  Expire in the next 30 days [Clear](#)

Validation status	Domain	Client	Trusted	Expires on	Method	Created	Modified	Actions
<span style="background-color: green; color: white; padding: 2px;">VALID</span>	subdomain.swissigntest.ch	MPKI0000109 - TEST Account Endkunde		11.05.2023	CAB_DNS	11.05.2022	11.05.2022	<a href="#">🗑</a> <a href="#">✎</a>

Showing 1 to 1 of 1 entries [Previous](#) **1** [Next](#)

By clicking on the “Add” button the RA Operator can enter a new pre-validated domain

SwissSign Dashboard Issuance Orders & Certificates ACME Domain Validation My Account Logout

## Domain Validation

**Client\***

Select the client for which you want to pre validate the domain


**Domain\***

Enter the domain which should be pre validated

[Back](#) [Create](#)



Field	Description
Client	Client for which the pre-validated domain should be added. Note: Since as an RA Operator can have access to more than one Client, the client needs to be specified here
Domain	Name of the domain which should be pre-validated


Dashboard Issuance Orders & Certificates ACME Domain Validation
My Account Logout

## Domain Validation

**Client\***

MPKI0000111 - TEST Account Endkunde

Select the client for which you want to pre validate the domain

**Domain\***

swissigntest.ch

Enter the domain which should be pre validated

The domain has not yet been validated. To be able to issue public trusted certificates without having to verify manually the domain ownership on every request you can prevalidate your domain.

---

**Domain validation information**

<b>Status</b>	<span style="background-color: #ffcdd2; padding: 2px 5px; font-weight: bold;">pending</span>
<b>DNS validation token</b>	<div style="display: flex; align-items: center;"> <div style="flex-grow: 1;"> <b>swiss-pki=xcHZBqc_jcy-J3KbXQSi64RCvLk</b>  <small>Expires on 09.07.2022 12:21</small> </div> <div style="margin-left: 10px;"> <div style="border: 1px solid #ccc; padding: 2px 5px; margin-bottom: 5px;">🗑️</div> <div style="border: 1px solid #ccc; padding: 2px 5px; margin-bottom: 5px;">↻</div> <div style="background-color: #0070c0; color: white; padding: 2px 5px; border-radius: 3px;">Verify token</div> </div> </div>
<b>Validation instructions</b>	<p><b>Create the DNS TXT record</b></p> <ul style="list-style-type: none"> <li>Copy the validation token above. Note: The validation token expires after 30 days. To generate a new token, click the refresh button.</li> <li>Go to your DNS provider's site and create a new TXT record.</li> <li>In the TXT Value field, paste the validation token that you copied from this page.</li> <li>Concerning the Host field:               <ul style="list-style-type: none"> <li>Base Domain (e.g., example.com): If you are validating the base domain, leave the Host field blank, or use the @ symbol (depending on your DNS provider requirements).</li> <li>Subdomain (e.g., my.example.com): In the Host field, enter the subdomain that you are validating.</li> </ul> </li> <li>In the record type field (or equivalent), select TXT.</li> <li>Select a Time-to-Live (TTL) value or use your DNS provider's default value.</li> <li>Save the record.</li> </ul> <p><b>Verify the DNS TXT record</b></p> <ul style="list-style-type: none"> <li>Click on the Verify token button</li> </ul>
<b>Time validated</b>	Domain validation is pending

Back

For public trust DNS Owner check, copy the DNS challenge token to the DNS server as defined in the instructions displayed on the page. As an operator, you can optionally manually validate the DNS entry by clicking on 'Validate domain ownership'.

Click on 'Generate new validation token' to generate a new challenge. Follow the instructions displayed on the screen for the domain you created. The token is valid 30 days. After this period a new token must be generated.

### 3.7.2 Pending certificate order validation

In this section the RA Operator can see an overview of pending domain validations for his certificate orders. To see the validation details, click on the Edit button.

## Domain Validation

In this section you can pre validate your domains so that you dont have to validate them again during the issuance process.

**Certificate Order UUID**   
**Domain**   
**Certificate order status**    
**Client**    
 **Only pending validations**

Validation status	Order status	Certificate Order UUID	Domain	Actions
<span style="background-color: #0070c0; color: white; padding: 2px;">PENDING</span>	<span style="background-color: #ffc000; padding: 2px;">PRE_VALIDATION</span>	ord-509f6500-b419-4aa0-9c39-a34527935c40	test.com	<input type="button" value="edit"/>
<span style="background-color: #008000; color: white; padding: 2px;">SUCCESS</span>	<span style="background-color: #ffc000; padding: 2px;">PRE_VALIDATION</span>	ord-971fb391-8ee9-46a5-8494-dd5e380d7014	doc.swisspki.ch	<input type="button" value="edit"/>
<span style="background-color: #0070c0; color: white; padding: 2px;">PENDING</span>	<span style="background-color: #ffc000; padding: 2px;">PRE_VALIDATION</span>	ord-971fb391-8ee9-46a5-8494-dd5e380d7014	test.swisspki.ch	<input type="button" value="edit"/>

Showing 1 to 3 of 3 entries

The edit screen displays the validation methods and tokens which can be used to validate the domain. After setting the proper secrets in the DNS or on the webserver, the domain can be validated manually using the action on the right side of the table. Alternatively, the domain owner check is performed once per hour automatically using a background job. The domain validation must be done within 30 days.

## PRE\_VALIDATION Certificate Order

### Domain validations

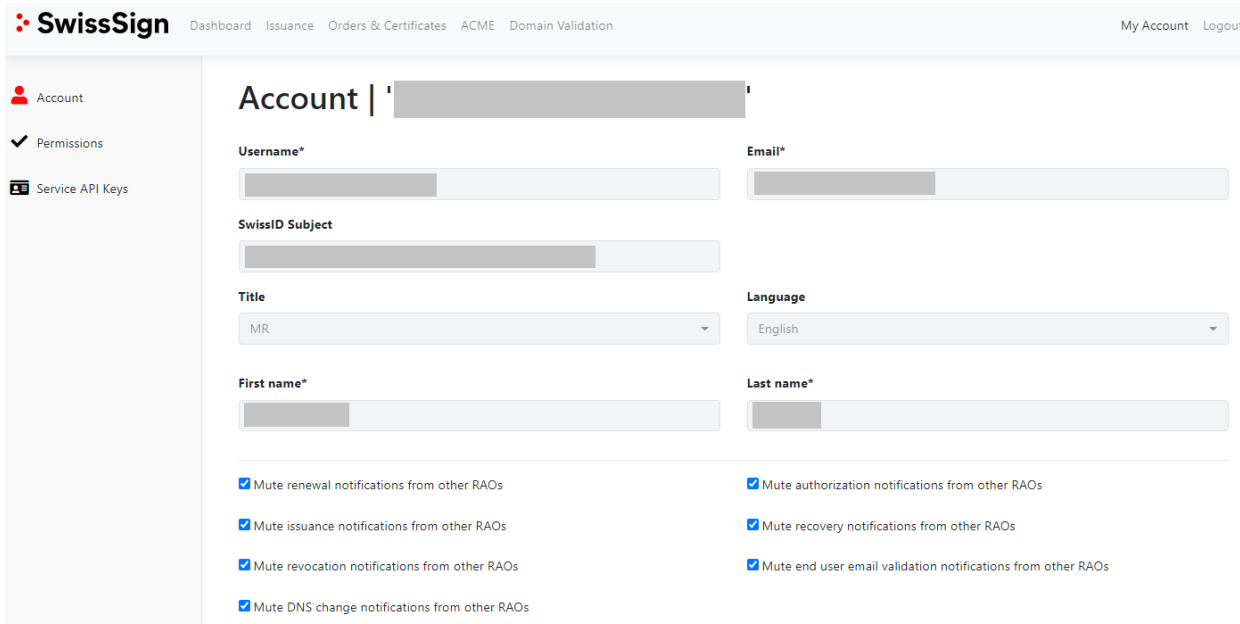
Status	Domain	Validation info	Result	Last validation	Actions
<span style="background-color: #ffc000; padding: 2px;">PENDING</span>	swissigntest.ch	<b>DNS:</b> Add TXT entry with <code>swiss-pki=kFe3gucfAhCotL5LKw09hnAC5Ug</code>	CAB_DNS validation FAILED: Domain 'swissigntest.ch' contains a TXT record with value 'swiss-pki=GrAzWaMRMYiVG_31ItRhqidOtc' but it does not match the expected value swiss-pki=kFe3gucfAhCotL5LKw09hnAC5Ug		<input type="button" value="edit"/>

## 3.8 Account

### 3.8.1 Account details

This page allows you to review your account details. The following fields are available:

Fields	Description
<b>User name</b>	Your username
<b>Email</b>	The email associated with your account
<b>SwissID Subject</b>	The SwissID linked with your account
<b>First name</b>	Your first name
<b>Last name</b>	Your last name
<b>Title</b>	Your title
<b>Language</b>	Your preferred language
<b>Mute notification</b>	Applies to RA Operator roles. As an RA Operator, you may want to mute notifications from other RA Operators within the team. You can enable/disable notification from your account page. <b>Note:</b> you must have permissions to modify your account information



The screenshot shows the SwissSign user interface for account management. The top navigation bar includes 'Dashboard', 'Issuance', 'Orders & Certificates', 'ACME', and 'Domain Validation'. The user is logged in as 'My Account' and can click 'Logout'.

The left sidebar contains navigation options: 'Account' (selected), 'Permissions', and 'Service API Keys'.

The main content area is titled 'Account | [Redacted]'. It contains the following fields and options:

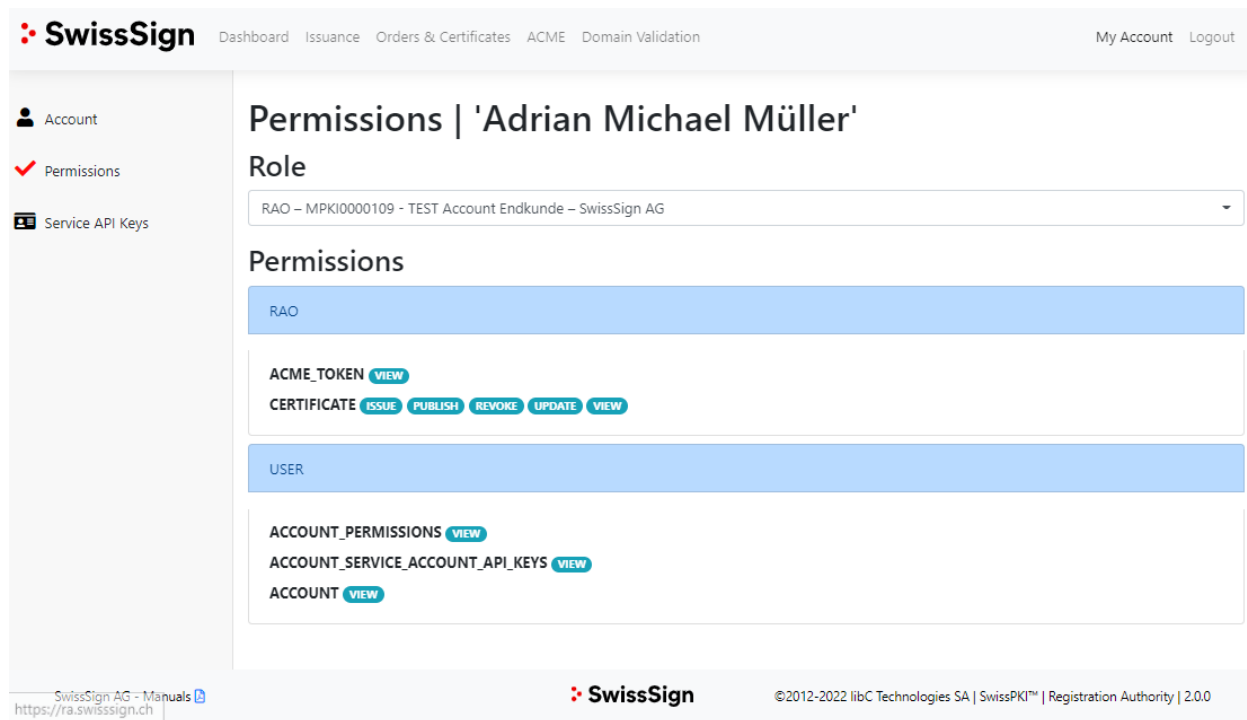
- Username\***: [Redacted text input field]
- Email\***: [Redacted text input field]
- SwissID Subject**: [Redacted text input field]
- Title**: [Dropdown menu with 'MR' selected]
- Language**: [Dropdown menu with 'English' selected]
- First name\***: [Redacted text input field]
- Last name\***: [Redacted text input field]

Below the input fields, there are seven checkboxes for muting notifications from other RAOs, all of which are checked:

- Mute renewal notifications from other RAOs
- Mute issuance notifications from other RAOs
- Mute revocation notifications from other RAOs
- Mute DNS change notifications from other RAOs
- Mute authorization notifications from other RAOs
- Mute recovery notifications from other RAOs
- Mute end user email validation notifications from other RAOs

### 3.8.2 Account Permissions

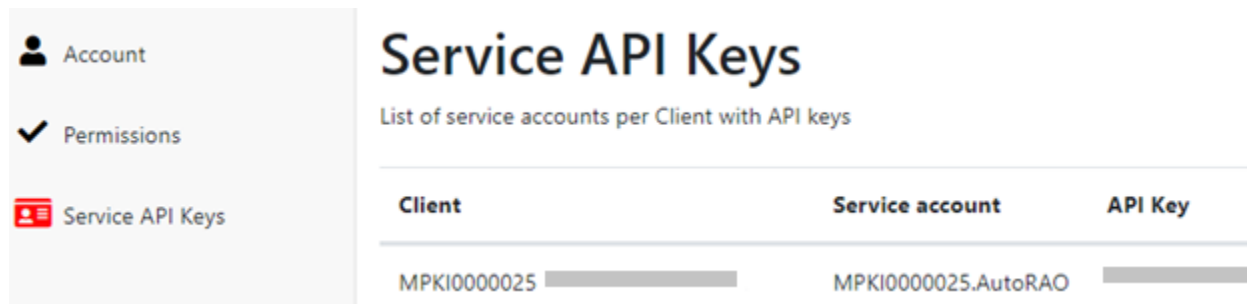
The account permissions display the permissions per assigned roles to your user account. Select the roles from the 'Role' drop down to display the assigned permissions. You cannot edit your own permissions/roles.



The screenshot shows the SwissSign user interface. At the top, there is a navigation bar with the SwissSign logo, a menu (Dashboard, Issuance, Orders & Certificates, ACME, Domain Validation), and user options (My Account, Logout). A left sidebar contains navigation items: Account, Permissions (selected), and Service API Keys. The main content area is titled 'Permissions | 'Adrian Michael Müller'' and features a 'Role' dropdown menu currently set to 'RAO - MPKI0000109 - TEST Account Endkunde - SwissSign AG'. Below this, the 'Permissions' section is divided into two role categories: 'RAO' and 'USER'. The 'RAO' role has permissions for 'ACME\_TOKEN' (with a 'VIEW' button) and 'CERTIFICATE' (with buttons for 'ISSUE', 'PUBLISH', 'REVOKE', 'UPDATE', and 'VIEW'). The 'USER' role has permissions for 'ACCOUNT\_PERMISSIONS' (with a 'VIEW' button), 'ACCOUNT\_SERVICE\_ACCOUNT\_API\_KEYS' (with a 'VIEW' button'), and 'ACCOUNT' (with a 'VIEW' button'). The footer contains the SwissSign logo, a link to 'SwissSign AG - Manuals' (https://ra.swissign.ch), and copyright information: '©2012-2022 libC Technologies SA | SwissPKI™ | Registration Authority | 2.0.0'.

## 3.8.3 Service API Keys

The service API key is shown under the according menu. The Service API key is used for the authentication of an automatic client which accesses the system over the RA API. The Service API Key is automatically generated for a Managed PKI.



**Service API Keys**  
List of service accounts per Client with API keys

Client	Service account	API Key
MPKI0000025	MPKI0000025.AutoRAO	

Upon request the API Service Key may be renewed.

## 4 RA API

SwissSign CA offers an OpenAPI specification for automating and integrating your MPKI with your services.

The RA API enables you to register, revoke and search certificates as well as authorize registration requests. The URL to the service is provided by SwissSign.

### 4.1 Roles and Permissions

For a given user and role using the client API, the same Roles and Permissions apply as the ones specified in the user interface. That is, if a given user and role is authorized to fulfil a READ operation via the Web UI, then the same operation is accessible through the generated client API. If a DELETE permission is withdrawn from a specific user and role for a specific operation, then the DELETE permission is correspondingly withdrawn from the client API operation.

In order to obtain an API Key, the user role must at least have the permissions *ACCOUNT\_API\_KEY* View and Create associated to its user account for the specified role. Additionally, the Update and Delete permissions enable the user to renew and/or delete its API Keys.

If the user role has no *ACCOUNT\_API\_KEY* permission enabled, it is still possible to issue an API Key to this particular user by a higher role if permission is granted.

Additionally, if a user is of type *SERVICE ACCOUNT*, then the user can use the API but not log in to the Web UI.

### 4.2 Service API Key

In order to use the API, a user must obtain an API Key.

A user with multiple MPKI accesses has multiple API Keys.

The API Key is an auto generated 64 bytes shared secret using digit, alpha, upper and lowercase and is used on the client side (API) to generate a signed (HMAC-256) JW Token.

#### 4.2.1 API Key Rollover

Generated API Keys are immediately available to the client and have no expiration date and time set. Deleting an API Key prevents immediately access to the Web Services. Therefore, the deletion can only be performed by SwissSign.

When an API Key is updated, a new API Key is generated and the previous API Key is valid for another 7 days. The user has maximum 7 days to replace the API Key on its deployment (client configuration)

### 4.3 Authentication

Generate a JW Token (JWT) and signing it with the API Key using HMAC256 as 'text/plain'. By default, a JW Token is valid for 8 hours.

#### 4.3.1 JWT Generation

The JWT must include:

Claim	Value
<b>iss</b>	SwissSign CA
<b>aud</b>	REST API
<b>sub</b>	<UserName> of the SwissSign CA account
<b>iat</b>	Normalized UTC date/time
<b>nbf</b>	Normalized UTC date/time
<b>exp</b>	Normalized UTC date/time

### 4.3.2 HTTP Request

Using HTTP requests to access the SwissSign CA web services, include in each request the following HTTP header, where encoded JWT is the signed encoded token:

Authorization: Bearer <encoded JWT>

Using generated Java client API with the openapi-generator, set the encoded JWT as follows:

```
HttpBearerAuth bearerAuth = (HttpBearerAuth)defaultClient.getAuthentication("bearerAuth");  
bearerAuth.setBearerToken("encoded JWT");
```

Each service request MUST include the JWT token. The PKI web services do not return a usable session cookie.

An SSL protected helper method is available to you for generating your JW Token:

GET /pki/api/v2/jwt/:userName/:key

Where :userName is your user account and :key your user account API Key which is available from the Web UI under 'My Account' menu.

## 5 CMC

In order to perform certificate operations over the CMC (Certificate Management over CMS) interface according to IETF RFC 5272 you need a dedicated certificate for your CMC-client. The certificate is provided to you during the onboarding process and renewed on a periodic basis.

The URLs and parameters for using the CMC-interface are described in the Technical Specification CMC Interface which can be downloaded here: [https://www.swissign.com/dam/jcr:8ff02777-a6b6-4872-8a6c-535d3cb2d565/CMCInterface\\_EN.pdf](https://www.swissign.com/dam/jcr:8ff02777-a6b6-4872-8a6c-535d3cb2d565/CMCInterface_EN.pdf)

Please note: The CMC interface is deprecated and only used by existing customers.