

Fees for Changes and Cancellation

The following fees will be applied for the following efforts:

1. Rework of the request processing due to

- Missing documentation
 - Errors in the documentation
 - Missing signatures
 - Wrong signatures
 - Missing copies of ID documents
 - Missing or erroneous information in the request
- CHF 250.--

2. New issue of certificates due to

- Changes of certificate attribute content (new organization name, address, ...)
- For the remaining time you will get a web shop coupon. Please contact our support.

3. Necessary audit of Gold issuance due to

- Changes in organization name or ownership
- CHF 250.--

4. Changes in the managed PKI setup by filing in a change form

- Changes concerning validity
 - Changes of (sub-)domain entries
 - Deletion/Addition/Change of products
 - Changes of other setup parameters
- Once per change request: CHF 250.-

5. Changes of the managed PKI setup within the MPKI GUI

- Changes concerning validity
- Changes of (sub-)domain entries
- Changes of other setup parameters as possible in the GUI included in the Managed PKI price

6. Prolongation or change of the current RA access certificate

- Forth or more access certificates, price per certificate CHF 99.--
- Prolongation or change of the first three access certificates included in the Managed PKI price

7. Order cancellation

- Cancellation of not already issued certificates free of charge
- Cancellation of already issued certificates in the first month before license purchase free of charge
- Cancellation of already issued certificates in the first month after license purchase coupon for remaining validity

8. Revocation of certificates

- By the customer (via swissign.net) free of charge
- By SwissSign CHF 50.--

Billing in EUR und USD with exchange rate of 1:1 possible