

How do I order as web shop partner (reseller)?

Your classification as web shop partner

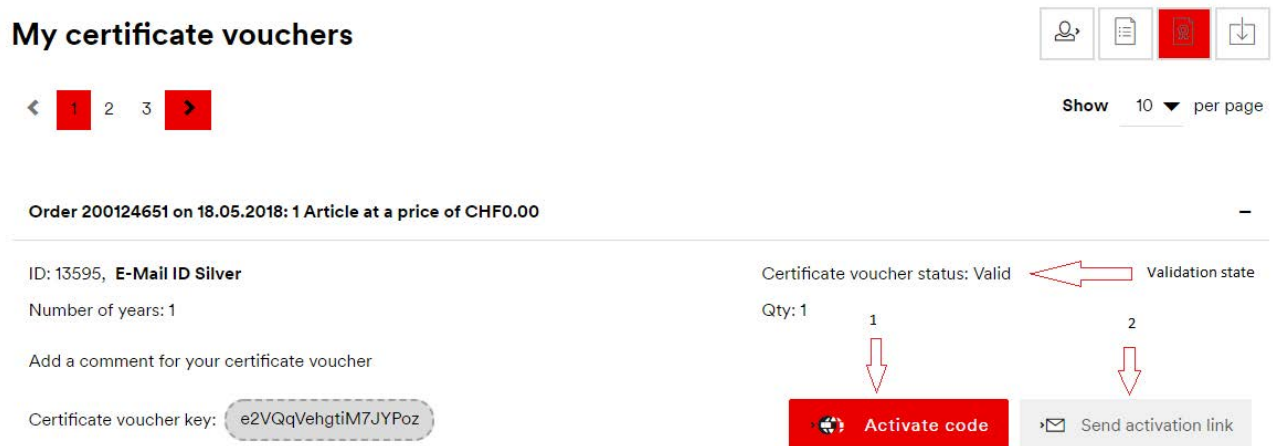
Your SwissSign partner management has automatically classified your login account to the appropriate partner classification: Entry, Silver, Gold or Platinum. After login at www.swissign.com you will see automatically your beneficial purchasing prices for certificate licenses.

Purchase of certificate licenses for your end customer

You can put SSL, S/MIME and code signing certificate licenses into the shop basket and proceed to checkout. After purchase your licenses can be found in the license area of your account. Each license allows you:

- To use it directly for a certificate request for your end customer ("Activate code")
- Or to send the license to your end customer ("Send activation link")

My certificate vouchers



Order 200124651 on 18.05.2018: 1 Article at a price of CHF0.00

ID: 13595, **E-Mail ID Silver**

Number of years: 1

Add a comment for your certificate voucher

Certificate voucher key:

Certificate voucher status: Valid

Qty: 1

Validation state

1 **Activate code**

2 **Send activation link**

- 1 Button "Activate Code": You will automatically redeem the license for your end customer and submit a certificate request.
- 2 By pressing the button "Send activation link" you will prepare first interactively an email which will be enriched with your own message. This email will be sent to your customer and contains the activation link. Thus your customer can use this link to directly start a certificate request on the certificate management platform "swissign.net".

Status of a license

Each license shows the activation status. The following status results are possible:

- « Valid » : certificate bought, probably request partly but not completely prepared
- « Reserved » : certificate request prepared / sent
- « Consumed » : certificate received or at least download page was activated
- « Pending » : Start of activation of the organization certificate (only this type)
- « Delegated » : The link „Send activation link“ is not shown anymore

Validation

In case the end customer wants to request certificates for a domain where he is not the owner, then there is this possibility:

- The end customer shows that he is able to access the domain by inserting the given secret code <do-main>/swisssign-check or swisssign-check.<domain> containing the request ID of the re-request

In case the customer wants to request multiple certificates it could be beneficial that the requester of a certificate can also sign for the organization. In this case the requester must provide an authorization called "customer contract".

Authorities are only necessary for Gold and Platinum certificates. Silver certificates can be requested immediately and will be issued within seconds.

Request form address

Requests and documentation for Gold and Platinum certificates have to be sent by regular mail to the SwissSign Fulfillment Center.

Address:

SwissSign AG
Fulfillment Center
Sägereistrasse 25
CH-8152 Glattbrugg
Switzerland

Managed PKI

A managed PKI could be the right answer in case the end customer is interested in multiple SSL certificates or more than 30-50 E-Mail certificates. With a Managed PKI the end customer will be validated once during setup and can request afterwards any certificate type on a 24/7 basis for all his registered organizations and domains.

We offer attractive partnership conditions for reselling of a Managed PKI by our Integration Partners. Please do not hesitate to contact our sales and partner management via contracts@swissign.com in this case.

Any further question?

Please do not hesitate to contact us via <https://swissign.com/de/support/kontaktformular>.